

State Fund MPN

Policyholder Frequently Asked Questions

1. What is a Medical Provider Network?

A medical provider network (MPN) is a group of health care providers instituted by the Legislation to treat employees injured on the job.

On April 19, 2004, the Legislature passed Senate Bill 899 with the goal of controlling the rise of medical care expenditures in relation to workers' compensation claims. State Fund was one of the first insurers to establish an MPN, which became effective on January 1, 2005.

2. Why is State Fund changing its MPN by bringing it back in-house?

State Fund is committed to continue improving the quality of care for the injured employees we serve. By building our own MPN, we can nurture provider relationships and coordinate the restoration of injured employees to health and productivity. In addition, it also enables us to create opportunities through building greater customer service and generating a better experience.

Controlling the MPN allows State Fund to be flexible and resilient, which we see as a progressive step towards the evolution of the network.

3. When will the new State Fund MPN become effective?

The new State Fund MPN will become effective on July 27, 2020.

4. How will State Fund handle claims with dates of injury prior to July 27, 2020?

There is no change in the handling of claims with dates of injury prior to July 27, 2020. Injured employees may continue to treat with their current Primary Treating Physicians (PTP).

5. How will State Fund Handle claims with dates of injury on or after July 27, 2020?

For dates of injury on or after July 27, 2020, injured employees will be required to select PTPs or specialists within the new State Fund MPN.

6. What will happen if the injured employee requests to change their PTP or the injured employee is referred to a specialist after July 27, 2020?

If an injured employee requests to change their PTP or is referred to a specialist on or after July 27, 2020, an injured employee will be required to select a new PTP or specialist within the new State Fund MPN.

7. How will our injured employees be notified of the new State Fund MPN?

State Fund will send notices to injured employees notifying them of the new MPN. The notices will also state that for dates of injury prior to July 27, 2020, the implementation of the new MPN will not require them to change their PTPs and they may continue to treat with their current PTPs.

However, if they decide to change their PTPs or are referred to specialists on or after the implementation date of July 27, 2020, they will be required to select new PTPs or specialists within the new State Fund MPN.

For dates of injury on or after July 27, 2020, the injured employees will be required to select PTPs or specialists within the new State Fund MPN.

8. How do we find an MPN provider or how do we know if the doctor or urgent care clinic we currently use is part of the new State Fund MPN?

The new Provider Finder can be accessed through one of these options:

- Go to our website at www.StateFundCA.com. Under popular links, click on “I’m an Employer”. Then, click on “Find a Doctor”.
- Contact a medical access assistant using the contact information listed in item #9.

9. Who do we contact if our injured employees need help in finding MPN doctors and scheduling appointments?

Medical Access Assistants (MAA) are available to assist with finding MPN doctors and scheduling appointments.

They can be reached at:

- Telephone: (888) 782-8338
- Email: statefundMPNMAA@scif.com
- Fax: (800) 371-5905

10. Who do we contact if we have any questions or need additional information?

Please contact our Customer Service Center at **(888) 782-8338**.